



City Council Study Session - January 23, 2019

# Homelessness in Corona

# STUDY SESSION SPEAKERS

- Michele Nissen, Assistant City Manager Overview of homelessness
- Lt. Jim Auck, H.O.P.E. Team Commander, Corona PD - update
- Brad Fieldhouse, President/Executive Director, City Net – overview and update
- Bryan Cain, COO Orange County Rescue Mission and Rod Williams, Manager, Corona Norco Rescue Mission – overview and update
- Cheryl-Marie Hansberger, Office of the Mayor, City of Riverside – Housing First Initiative
- Damien O'Farrell, President and CEO, Path of Life – overview and update
- Q & A



# What is Homelessness?

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The U.S. Department of Housing and Urban Development (HUD) defines a person who is homeless as:

- a) living in a place not designed or ordinarily used as a regular sleeping accommodation for humans (i.e., abandoned buildings, cars, parks, under bridges, bus stops, etc.); and
- b) living in emergency shelters and transitional housing projects.

It is important to note that HUD's definition does not include households that are below the poverty line or those individuals that are near-homeless.



# Why Does HUD Matter?

- The Department of Housing and Urban Development (HUD) releases the Annual Homeless Assessment Report to Congress (AHAR) in two parts. Part 1 provides Point-in Time (PIT) estimates, offering a snapshot of homelessness—both sheltered and unsheltered—on a single night.
- Communities that receive federal funds are required to participate in the PIT Count to continue receiving federal funding for homeless assistance programs.
- In 2017, Riverside County received a total of **\$9,978,890** from HUD for the Continuum of Care
- Corona's PIT Count will take place on **January 29, 2019**.

# Annual Homeless Assessment Report to Congress:

1 There are 552,830 people experiencing homelessness in the United States.



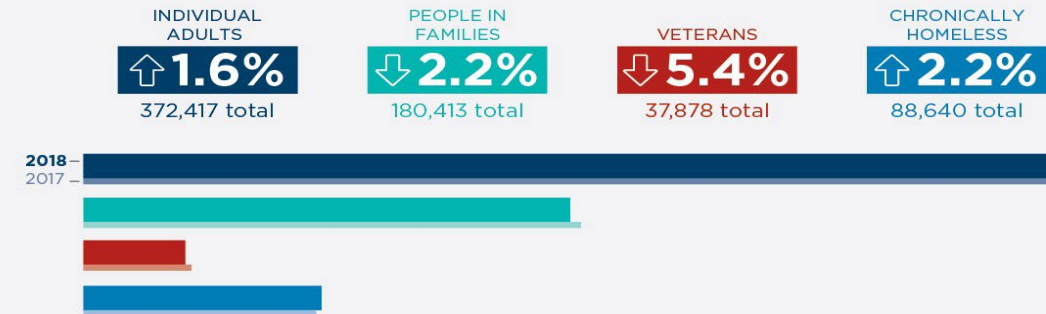
- **552,830** Homeless in the U.S
- 1/3 (35%) were unsheltered and living on the street
- Homelessness increased for the 2nd year in a row
- Between 2017-18, the unsheltered population **increased by 2%**
- Homelessness in families with children has **declined by 2%** (2017-18), overall decline of 23% (2007-2018)
- Homeless Veterans **declined by 5%** (2017-18) and 48% since 2009

Homelessness has declined 13% since 2010 but is up 0.3% since 2017.

Number of people experiencing homelessness

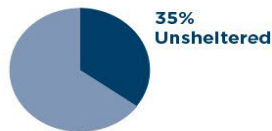


2 Which populations changed since 2017?



3 Who is unsheltered?

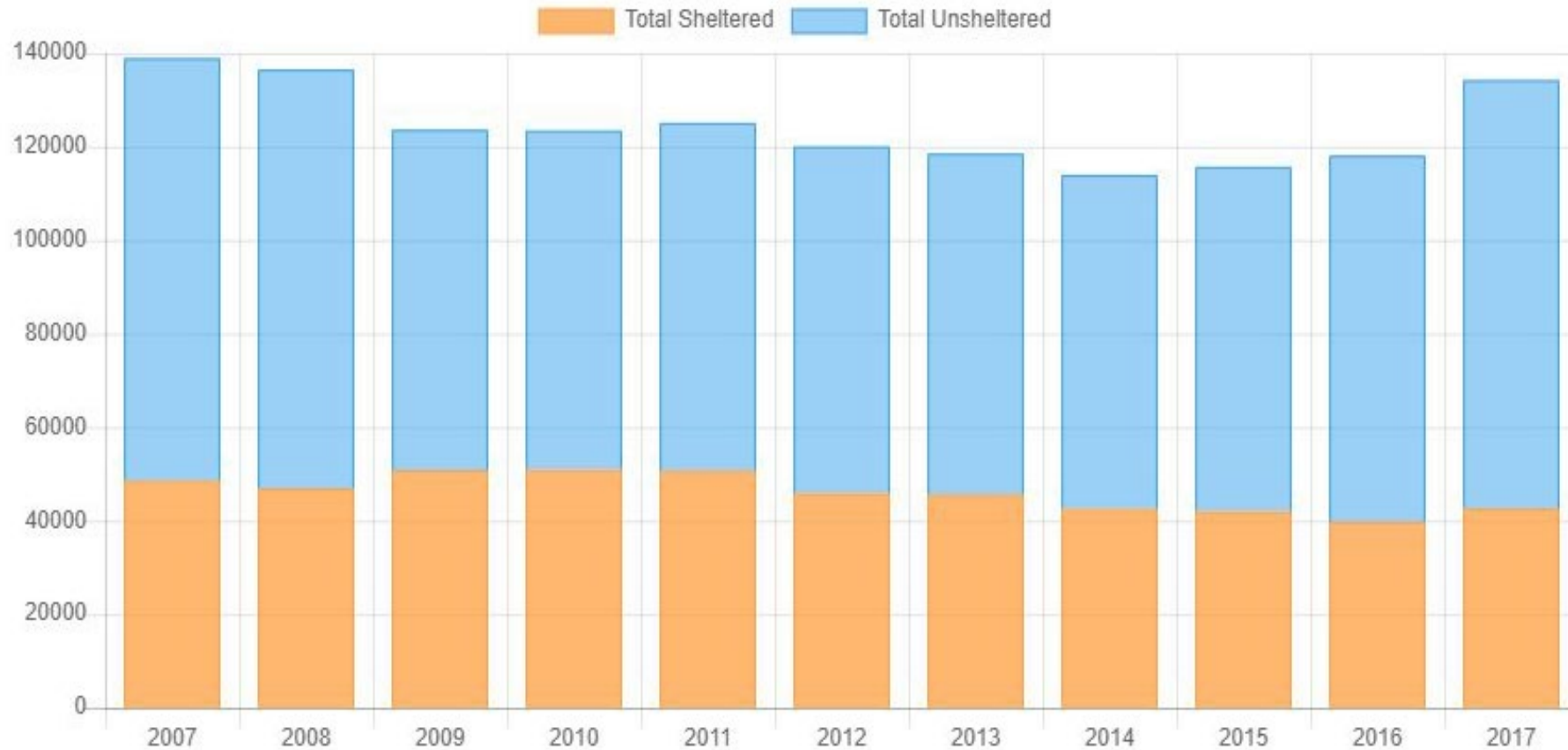
More than one-third of people experiencing homelessness **were unsheltered** — living on the streets or in some other location not meant for human habitation.



The population of people living unsheltered includes **178,077 individuals** and **16,390 people in families**.

# California by the Numbers

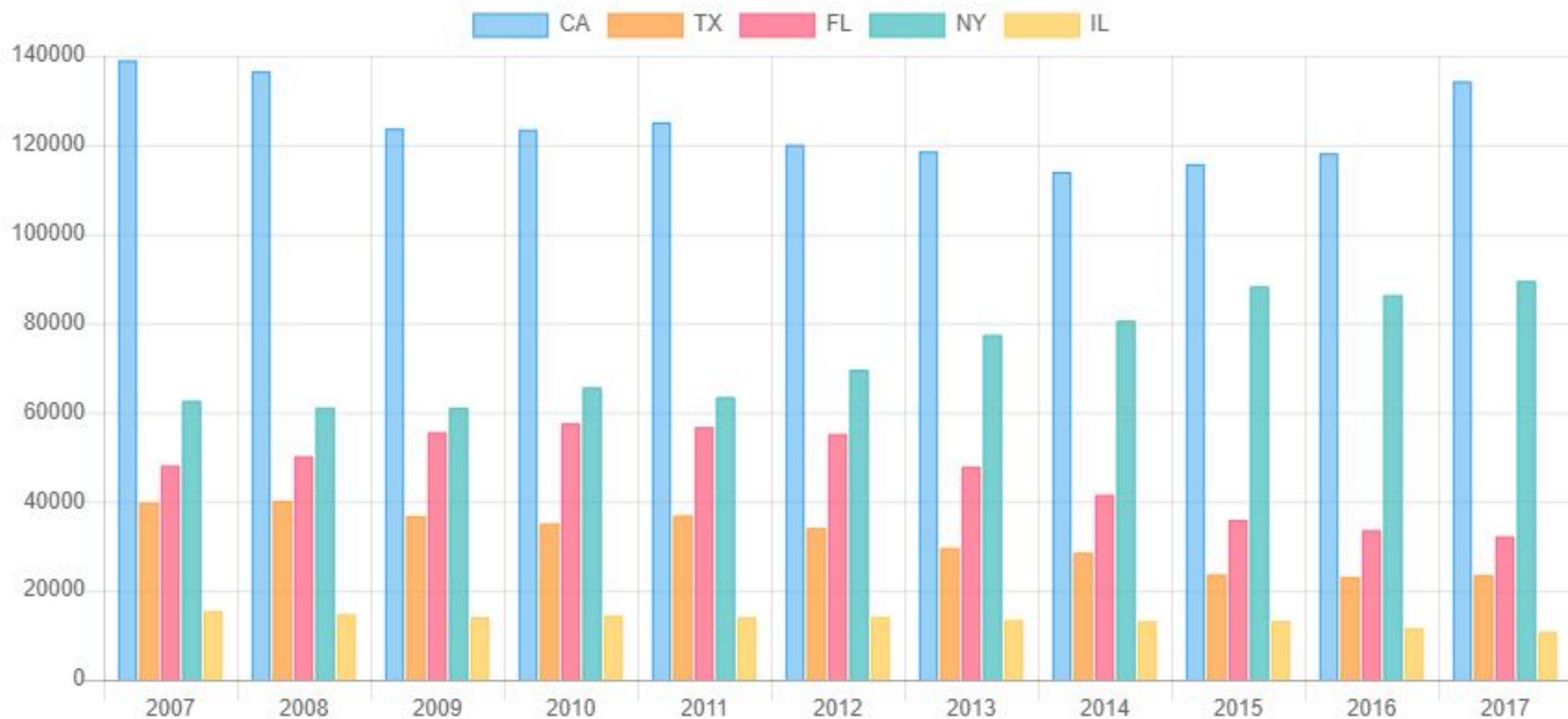
Sheltered vs Unsheltered Homeless in CA



Source: Department of Housing and Urban Development.

- **130,000** Homeless in CA
- **25%** of the Nation's Homeless population in CA
- Since 2016, CA has experienced a larger increase in homelessness than any other state
- Majority are chronically homeless

## Homelessness in 5 Most Populous States



Source: Department of Housing and Urban Development.

# Riverside County Point in Time Count Data

- **2018 PIT = 72**
- 28.6% increase from 2017
- **All Cities in Riverside County saw an increase**
- **43.8 % increase County-wide**
- 2017 PIT = 56
- 2016 PIT = 83
- 2015 PIT = 69
- 2014 PIT = unknown
- 2013 PIT = 62

Table 7B: Unsheltered Homeless Count by Supervisorial District – District 2

City or Unincorporated Area	2018 PIT Count		Total Unsheltered				Percent Change
	Interview	Observational	2017		2018		
			Count	Percent	Count	Percent	
<b>Second District</b>							
Corona	58	14	56	3.4%	72	4.3%	28.6%
Eastvale	0	0	0	0.0%	0	0.0%	-
Jurupa Valley	102	46	129	7.9%	148	8.8%	14.7%
Norco	3	1	4	0.2%	4	0.2%	0.0%
Riverside*	108	73	193	11.8%	181	10.7%	-6.2%
Coronita	0	0	5	0.3%	0	0.0%	-100.0%
El Cerrito	3	0	0	0.0%	3	0.2%	-
Glen Avon	1	0	0	0.0%	1	0.1%	-
Highgrove	0	0	5	0.3%	0	0.0%	-100.0%
Home Gardens	0	0	1	0.1%	0	0.0%	-100.0%
<b>Second District Subtotal</b>	<b>275</b>	<b>134</b>	<b>393</b>	<b>24.0%</b>	<b>409</b>	<b>24.3%</b>	<b>4.1%</b>

Note: 2018 PIT comprehensive data. Only unincorporated communities with a 2017/2018 unsheltered count greater than zero are included.

\*City of Riverside count split between supervisorial Districts 1 and 2.



Figure 6: Homeless Count Comparison – Year-Over-Year

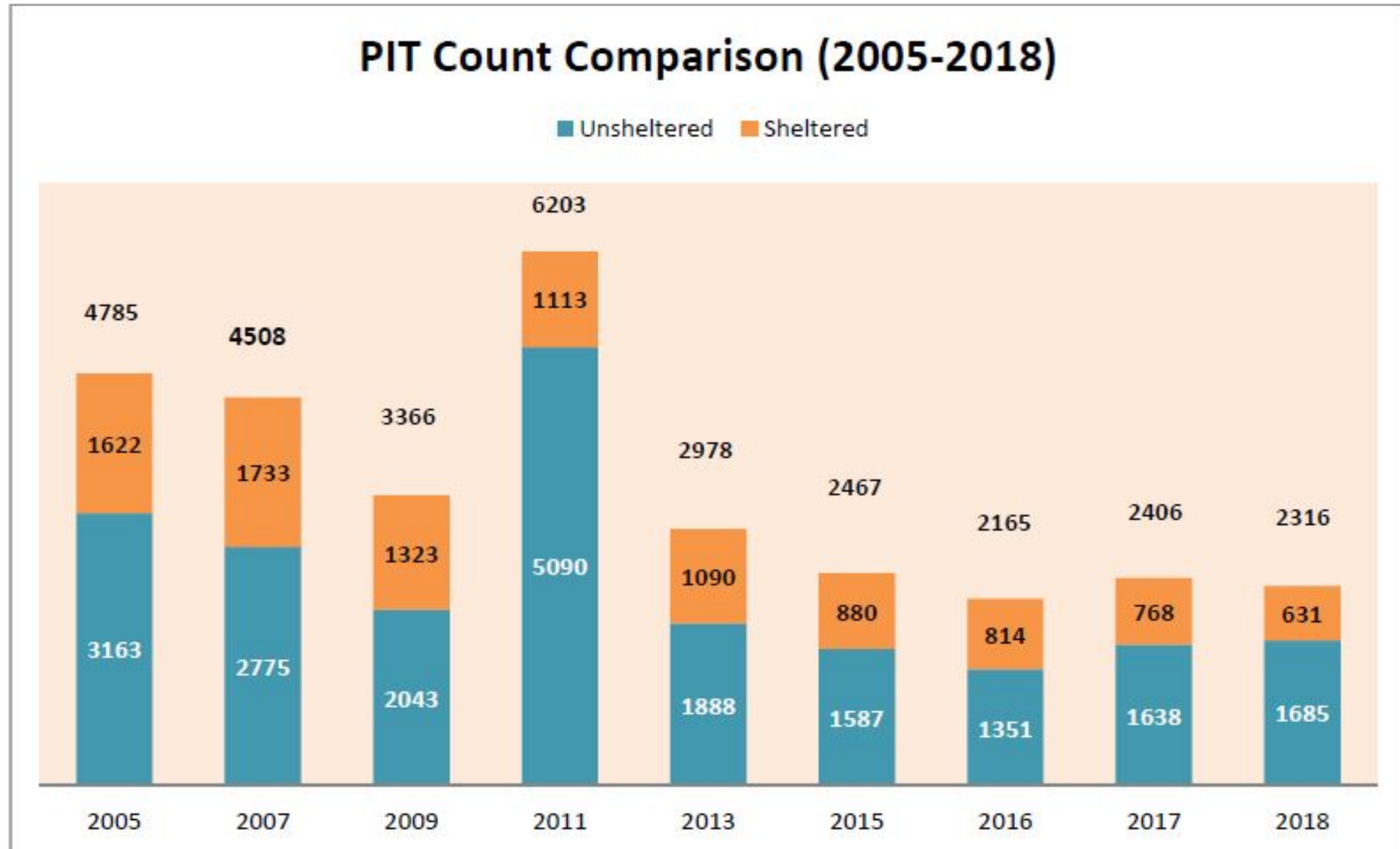


Table Source: 2018 Riverside County PIT Count Report, pg. 32

# FORMS OF HOMELESSNESS

- **Have Nots:** Temporarily homeless, lost their job, just need a "hand up" not a hand out
- **Will Nots:** Like the lifestyle/freedom, don't want to be accountable
- **Cannots:** Chronically homeless, don't have the capacity to get off the streets
- **Hidden Homeless:** Living in cars/RV/motel hopping but "appear" to have "normal" living conditions
- **Seniors**
- **Veterans**
- **Domestic Violence**
- **At Risk Youth:** Phased out of Foster Care, "couch surfing"

**Table 8: Unsheltered Homeless Count - Primary Reasons for Becoming Homeless**

Primary Reasons for Becoming Homeless	Unsheltered Totals				2017-2018	
	2017		2018		Count Change	Percent Change
	Count	Percent	Count	Percent		
Unemployment	347	33%	358	31%	11	3%
Lack of income for housing	288	27%	385	34%	97	34%
Fleeing domestic violence	44	4%	54	5%	10	23%
Discharged from medical institution	31	3%	21	2%	-10	-32%
Discharged from jail or prison	79	8%	89	8%	10	13%
Mental Illness	84	8%	81	7%	-3	-4%
Runaway/left home	69	7%	67	6%	-2	-3%
Other	368	35%	402	35%	34	9%

Source: Riverside County PIT Count Report, pg. 36

# PIT Count Volunteers Needed County-wide

2019

Homeless Youth  
Point-In-Time (PIT) Count



## 500 VOLUNTEERS NEEDED

**WHAT?** Youth friendly volunteers are needed to count and survey homeless youth ages 24 & under and living on the streets.

Volunteers must attend a training session where they will discuss important safety guidelines and learn how to use the Survey123 mobile application.

**WHO?** Youth\*, Teachers, Child Welfare Workers, Foster Youth Peers, Youth Agency Staff, Law Enforcement Officials

**WHEN?** **Tuesday, January 29, 2019 through  
Thursday, January 31, 2019**

**WHERE?** Throughout Riverside County

**WHY?** Information collected is required to continue receiving federal funding for homeless programs, to develop strategies to end youth homelessness, and to help homeless children and families in need



### EVERY SINGLE VOLUNTEER MUST BE REGISTERED!

Visit [www.rivcoexchange.com/youth](http://www.rivcoexchange.com/youth) to register as a volunteer  
For questions, contact Tiffany Nelson, Youth Point-in-Time Count Coordinator  
at [RivCoYouthCount@rivco.org](mailto:RivCoYouthCount@rivco.org) or (951) 358-6684



\*under the age of 18 must be accompanied by an adult

LET'S MAKE  
EVERYONE COUNT



2019

## 500 volunteers needed for Riverside County's Homeless Point-In-Time (PIT) Count

Volunteers Can Be...

- City or County Employees
- Non-profit Organizations
- College Students
- Faith-based Institutions
- Social Services Providers
- ANYONE\*



Volunteers will....

- discover their own power to make a difference
- work with agencies serving the homeless population
- obtain training on the easy-to-use Survey 123 mobile application used for the PIT Count
- gain experience and skills using the Survey123 mobile application

Volunteers are needed to count and survey homeless persons throughout Riverside County. Volunteers must attend a training session which will review instructions on how to use the Survey123 mobile application and important safety guidelines.



**Tuesday, January 29, 2019  
5:30 a.m. – 9:30 a.m.**

Information collected is required to continue receiving federal funding for homeless programs, to develop strategies to end homelessness, and to help homeless families in need.

### Online volunteer registration is easy!

Visit [www.rivcoexchange.com](http://www.rivcoexchange.com)  
For questions, contact Laura Gonzalez-Rivera, at  
[RivCoPIT@RivCo.org](mailto:RivCoPIT@RivCo.org) or (951) 358-3844



\*under the age of 18 must be accompanied by an adult

# PATH FORWARD...

- Break down barriers – Educate, Communicate, Participate
- Community Asset Assessment – Who is doing what? Identify gaps in services.
- Gather Resources – Resource card/website
- Council Support – Ad Hoc Committee Formed
- Partnership with Law Enforcement – HOPE Team
- Street Outreach & Case Management – City Net
- Collaboration with Faith Based & Non-profits
- Continuum of Care – Advocate for Corona

## City of Corona HOMELESS INFORMATION CARD

Are you homeless?  
There are resources that can help!



### City Net

☎ 951-390-3567 🌐 www.citynet.org/corona  
✉ outreach@citynet.org

City Net is a team of nonprofit professionals who work street-level homelessness in a city or region through coordination of community efforts and activities. City Net deploys staff in direct service provision through street and case management services. Street outreach seeks to assist unsheltered homeless neighbors with emergency shelter or critical services, and providing urgent, non-facility-based services. Need help? Call us, email, us or contact us via our website.

### Corona-Norco Settlement House

507 S. Vicentia Ave. Corona, CA 92882

☎ (951) 737-3504 🌐 www.SettlementHouse.net

Provides: Food, clothing, hotel vouchers, and rent. The Settlement House Food Pantry is open Monday through Friday from 4 p.m. to 5:30 p.m.

### Corona Norco Rescue Mission

420 Harrison St., Corona, CA 92880

☎ (951) 493-2091 🌐 www.RescueMission.org

Provides: Food, a shelter for qualified applicants, and help to get you back on your own. This shelter provides support with healthcare, food, clothing, shelter, housing, and other services. Shelter for single women, single moms & dads, and couples with children. Photo ID is required for admission. Stay up to 24 months. Must be interviewed and accepted.



Corona Police Department  
730 Public Safety Way, Corona CA 92882  
Dispatch: (951) 736-2330, Option 3 • H.O.P.E. Team: (951) 736-2330  
www.CoronaCA.gov/Police

**CONTACT CITY NET AT (951) 390-3567**

*This information is provided by the City of Corona  
400 South Vicentia Avenue, Corona CA 92882 • (951) 726-3567*

### Inspire Life Skills

815 W. Sixth Street, Suite 160, Corona CA 92882

☎ (951) 316-0011 🌐 www.InspireLifeSkills.org

Inspire Life Skills provides a safety net for emancipated foster youth while they transition into young adults. It helps break the cycle of abuse and poverty of their past while helping students earn a vocational certificate or degree.

### YMCA

1331 River Rd., Corona, CA 92880

☎ 951-736-9622 🌐 https://ymcacorona.org/

The Corona Norco Family YMCA strives to meet the needs of our members by offering a variety of programs to accommodate families, adults, youth, and seniors. Free childcare and youth transportation available based upon age and need.

### 211 Riverside County

2060 University Ave # 212, Riverside, CA 92507

☎ 2-1-1 or (951) 686-4402 🌐 www.ConnectRiverside.org

2-1-1 is a toll-free, confidential service providing Riverside County residents access and referrals to community and health information 24 hours a day, 7-days a week.

### Path of Life – Community Shelter Program

2840 Hulen Place, Riverside, CA 92507

☎ (951) 462-9822 🌐 www.ThePathoLife.com

Intake & Screenings: Mondays, Wednesdays, Fridays at 1 p.m. This program provides beds to qualified single men and women with separate dormitories for each gender. Resources include assistance in obtaining important documents, job readiness, computer workshops, counseling, meals, and hygiene supplies.

### Path of Life – Family Shelter

2530 Third St, Riverside, CA 92507

☎ (951) 275-8755 🌐 www.ThePathoLife.com

Hours: 4 p.m. to 7:45 a.m. daily  
Shelter for single parents with children, couples with children, and single women. The shelter has 50 beds. A shelter stay is between 30 - 60 days. Proof of custody, social security numbers for all members, and identifications for adults are required for entry.

### Additional Helpful Resources

Alternative to Domestic Abuse	(951) 683-0829
Corona Regional Medical Center	(951) 737-4343
Dept. of Public Social Services	(951) 358-3000
County of Riverside Housing Authority	(951) 351-0700
Homeless Veterans	(877) 424-3838
National Domestic Violence Hotline	(800) 799-7233
Riverside Area Rape Crisis Center	(951) 686-7273
Riverside County Substance Abuse	(951) 737-2962
Suicide Prevention HELP Line	(951) 686-HELP (4357)
U.S. VETS	(951) 656-6893

# PATH FORWARD...

- \$3,000 reimbursement grant awarded by the California State Library to the Corona Library for materials needed for the Vet Connect service
- Provide recommended resources for veterans
- Volunteers will assist with staffing the Vet Connect office hours
- Starting with 4 hours a week – Tues. evening and Thurs. afternoon
- Creating a landing page on the City website that will direct veterans to resources
- Plans for more involved outreach and programs to support this population as we strengthen this area of our service

**veterans  
connect@  
the library**

Veterans across the country are not accessing benefits and services for which they may be eligible. California public libraries, in partnership with the California Department of Veterans Affairs, are working to connect Veterans and their families to these benefits. Libraries, in collaboration with community Veteran service organizations, can positively impact the quality of life for Veterans.

“Our Veteran Resource Center is well used and the conversations that are held there are a service in themselves. Our community is glad to see it here.”



**27,000**  
VETERANS AND FAMILY  
MEMBERS SERVED\*



**26,000**  
VOLUNTEER HOURS\*



**\$900,000**  
IN KIND AND CASH MATCH\*



NOW IN  
**51**  
PUBLIC LIBRARY  
LOCATIONS  
(Jan 2017)

\* Since project began (2012-2016)  
This project was supported in whole or in part by the U.S. Institute of Museum and Library Services under the provisions of the Library Services and Technology Act, administered in California by the State Librarian



# NEXT STEPS

On average, it takes 70 touches before someone will accept help.  
Consistency is key.

- **What are the goals?**
- **Community Meetings – Jan. 24th Chamber of Commerce, Jan. 26th Sierra del Oro**
- **PIT Count – January 29th**
- **Youth PIT Count – January 30th**
- **Census – City Net**
- **Monthly Reports to Council – City Net, City Staff, Ad Hoc Committee**
- **CNUSD – Offer Assistance with Corona's "hidden homeless" or those on the verge of homelessness**
- **Continuum of Care**
- **Ongoing coordination of community resources and assistance**

# Corona Police Department Homeless Outreach and Psychological Evaluation Team (HOPE)

## HOPE Team

The HOPE Team was created in January of 2015 and is comprised of two patrol officers.

The HOPE Team's mission is to proactively contact, and respond to calls for service, involving the homeless. The team balances enforcement with resource assistance to enhance the quality of life for both the community and the homeless.



Officer Jeremy Hartman & Officer Jason Goudy



Officer Brandon Walker & Officer Jeremy Hartman



# HOPE TEAM SUCCESS...



**MORE HOPE  
TEAM SUCCESS...**





# 2018 HOPE Team Achievements

- Handled **1713** calls for service/self-initiated contacts
- Offered resources to **810** individuals, **269** of those accepted assistance
- Tagged and cleaned up **338** illegal encampments
- Made **95** presentations to various groups
- Effected 251 arrests

**NOTE:** In 2017 Corona Police dispatch received just over 2500 calls for service involving the homeless. In 2018 that number increased to over 3100. **24% increase** from 2017 to 2018.

# CREATING PARTNERSHIPS

- City Net
- Settlement House
- Burlington Northern and Santa Fe Railroads
- Western Riverside Council of Governments (WRCOG)
- Homeless Veterans
- Path of Life Ministries
- Corona Norco Rescue Mission
- Motel 6 Voucher Program
- Riverside University Behavioral Health
- Army Corp of Engineers
- Faith Based
- Local Non-profits



# ENFORCEMENT

- 2018 United States 9<sup>th</sup> Circuit decision restricting the enforcement of camping ordinances on public lands. Based upon this decision we are not abating encampments on public land.
- **On private property, the owner is responsible for cleanup.**
- CMC Section 10.56.060 prohibits individuals from blocking sidewalks, roadways and access to public buildings.
- Penal Code section 647 c prohibits individuals from “accosting” persons in any place open to the public for the purpose of begging or soliciting alms.



# ABATEMENT IS RARE...

- Hang a 72 hour notice on the encampment
- After 72 hours collect the property and store it for 90 days, during this period the property owner has the ability to make an appointment with the HOPE team and collect their property.
- After 90 days the property is disposed of.

## CITY OF CORONA

### NOTICE CONCERNING PERSONAL PROPERTY

Please be advised that storage of personal property is prohibited at this location. You are hereby warned that you may not leave your personal belongings unattended on public property, or private property without the express permission of the property owner. You are hereby further notified that you must remove all personal property by the date and time stated below. Any personal property that is not removed from a public location by the date and time stated below will be collected and stored for 90 days. If not claimed, the property will be disposed of accordingly. If property remains on private property, the owner of the property will remove the personal property.

#### \*\*\*\* 72 HOUR NOTICE \*\*\*\*

REMOVE ALL PERSONAL PROPERTY THAT WISH TO KEEP BY:

\_\_\_\_\_  
Date

\_\_\_\_\_  
Time

\_\_\_\_\_  
Officer Name/LO #

\_\_\_\_\_  
Location

\_\_\_\_\_  
Report #

ANY PROPERTY REMAINING AT THE LOCATION AFTER THE DATE AND TIME STATED ABOVE WILL BE COLLECTED AND STORED FOR 90 DAYS AND THEN DISPOSED OF.

To retrieve your property, you may contact the Corona Police Department HOPE Team at: 730 Public Safety Way Corona, (951) 817-5737.

\_\_\_\_\_  
Date/Time Issued

# QUESTIONS?

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(951) 739-4903  
(951) 736-2421



Michele.Nissen@CoronaCA.gov  
Jim.Auck@CoronaCA.gov



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